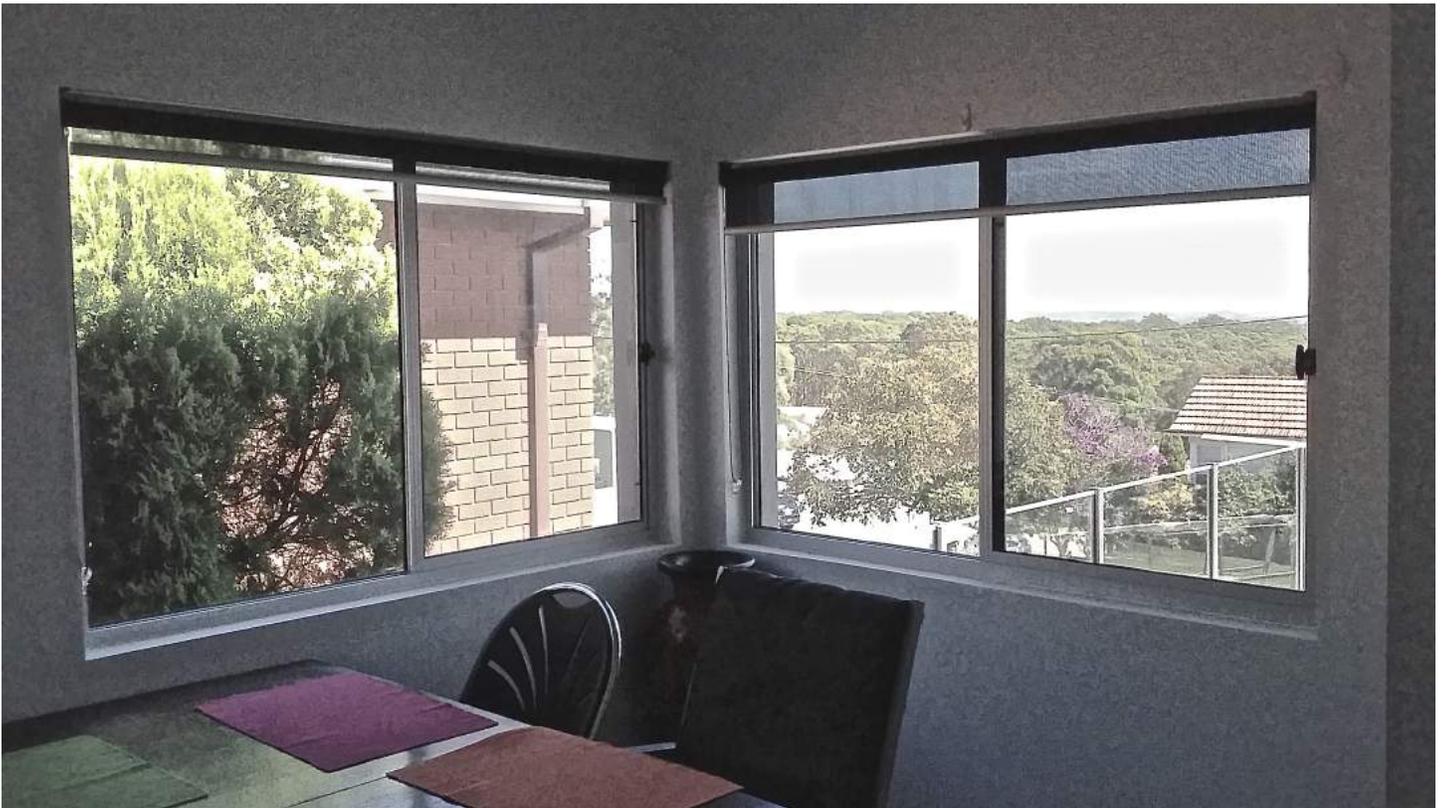




CARE AND MAINTENANCE OF WINDOWS AND DOORS





CLEANING

All External Windows and Doors must be cleaned with clean water. Any products which are exposed to salt water or industrial pollutants must be cleaned every 3 months, to avoid damage to any powder coated or anodized finishes. However, in rural areas where these pollutants are scarce, windows and doors don't need to be frequently cleaned, therefore it's recommended to clean them every 6 months or so. Harsh areas such as beachfronts or lakefronts, where salt spray on products often occurs, cleaning windows and doors must occur monthly.

Aluminium windows and doors require very minimal maintenance, however the powder coated and anodized finishes deteriorate if the surfaces collect dust and other pollutants over a long period of time. Dirt and other pollutants absorb moisture that is present in the atmosphere.

To clean anodized finishes, use warm water with mild soap or detergent. Solvents such as kerosene, turpentine, and methylated spirits can be used to remove stubborn stains.

Avoid using harsh solvents on powder-coated finishes.

Make sure all sill slots are kept clean to allow water to drain out of the window, this ensures the windows don't leak during heavy storms.



CLEANING GLASS

Cleaning clear float or toughened glass is simple, just wipe over the glass surface with glass cleaner or methylated spirits, and wipe over the dirt. Then buff over the glass surface to remove any remaining cleaning products.

For any PVB layer coated glass surfaces such as Comfort Plus Glass, do not use any solvents. To clean this type of glass, apply a few drops of warm water, or mild glass cleaner and wipe over with new paper towels or damp cloths. Ensure all damp cloths or paper towels are free from any abrasive substance as this type of glass is easily scratched.



CARE AND MAINTENANCE

Hardware

Regular Hardware maintenance is required even for 316 stainless steel hardware, due to moving parts integrated with the systems. Maintenance is recommended every 3 – 6 months depending on the harshness of the environment.

Hardware such as Hinges, locksets and other handles, should be wiped over with a damp cloth of warm soapy water. Then buffed off with damp clean water rag.

Stainless Steel Hardware needs regular cleaning; even though Stainless Steel surfaces are resistant to rust, occasionally rust spots occur. This is usually removed by cleaning it with mild abrasive cleaner and rinsed with clean water afterwards.

Sliding and Stacker Door Tracks need to be kept clean from dirt and grime as these the main factors that affect the longevity of the rollers. Clean tracks ensure smooth sliding operation in a long run.



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